



# The cleaning audit management system for the NHS

**Benefit from Asckey's 20 years plus experience of NHS Facilities Management with our cleaning audit management tool fmfirst® cleaning.**

This fully mobile, web enabled, multi-platform cleaning audit management tool supports infection control measures by enabling accurate identification of cleaning standards breaches and the allocation of subsequent remedial actions.

Intuitive functionality has been specifically developed to assist trusts in meeting cleaning audit standards by providing measureable improvements in efficiency and productivity.

### Designed for NHS cleaning compliance

The effective management of cleaning standards underpins infection control within the NHS.

fmfirst® cleaning is based on more than 20 years' experience of delivering and supporting high quality FM systems to the NHS. Proactive account management and user feedback is used to ensure that functionality truly reflects the needs and realities of today's NHS.

### Meeting National Audit Standards

fmfirst® cleaning has been developed to meet the requirements of the NHS National Specifications for Cleanliness 2007, proposals contained in the PAS 5748:2014 and Standards for Better Health core standards.

fmfirst® cleaning simplifies and supports the gathering, reviewing and reporting of audit information, providing the basis for rapid fault rectification. In addition, functionality helps NHS trusts to meet current Care Quality Commission (CQC) guidelines for cleanliness and infection control.

### Provable performance and peace of mind

fmfirst® cleaning has been developed to provide reassurance that cleaning standards are being met - defining all recurring and ad-hoc cleaning tasks.

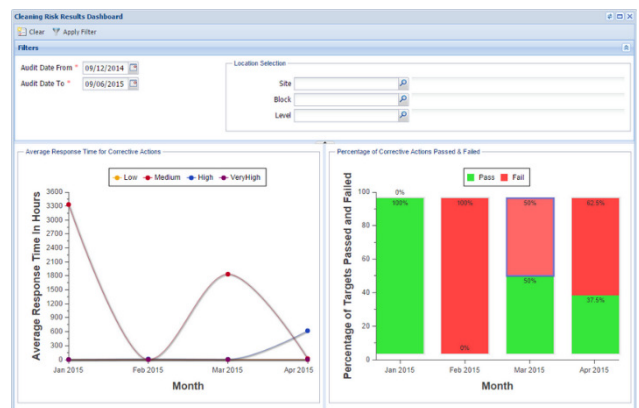
Easy Task Tracking and Reporting functionality allows for full traceability and management control.

### Quality

The development of fmfirst® cleaning conforms to the latest ISO9001:2008 standards. If your FM first® estates installation is hosted with Asckey, the security of your data conforms to ISO27001:2013. These standards ensure that all current and future versions meet stringent quality control procedures, giving you peace of mind over system reliability and functionality.

### Dedicated system and user support

Our NHS N3 connection is used extensively for supporting all of our NHS products. This simplifies and speeds up support and upgrade activities. Upgrades are immediate with minimum and often no involvement from IT. Our full-time Help Desk is staffed by experienced NHS specialist programmers and provides proven first-line application support.



Cleaning Risk Results Dashboard

### System integration

No single system can handle all of the functionality related to Facilities Management. fmfirst® cleaning can be fully integrated with the fmfirst® estates and facilities module.

Identified cleaning audit tasks are automatically created/updated within the central estates module when a cleaning audit mobile device uploads collected data.



fmfirst® cleaning	fmfirst® for
<p><b>Overview</b></p> <ul style="list-style-type: none"> <li>– Fully web enabled</li> <li>– Multiple failures against a single element during an audit</li> <li>– Each element with default primary responsible group</li> <li>– Colour based elements relate to primary responsible group</li> <li>– Add elements to multiple rooms on bulk</li> <li>– Bulk sign-off for remedial work</li> </ul>	<ul style="list-style-type: none"> <li>• Instant system installations, updates and maintenance</li> <li>• Multiple failure reporting allows for allocation of tasks against each responsible group</li> <li>• Long-term audit proof and area accountability</li> <li>• Easily identifiable elements for faster remedial action</li> <li>• Faster allocation and resolution of remedial actions</li> </ul>
<p><b>Cleaning audit management</b></p> <ul style="list-style-type: none"> <li>– Technical and managerial audits</li> <li>– Audit frequencies (in accordance with risk categories)</li> <li>– Scheduled audits</li> <li>– Functional area cleaning intensities and frequencies (including Room Scores)</li> <li>– Contingency Percentage calculation tools</li> <li>– 13 week audit reports/quarterly summary scores</li> <li>– Cleaning responsibilities and intensities</li> <li>– User selectable audit frequencies</li> <li>– Cleaning element standards scores</li> <li>– Auto-generated audit scores</li> </ul>	<ul style="list-style-type: none"> <li>• National Specification for Cleanliness 2007, PAS 5748:2014 and supports CQC compliance</li> <li>• Infection control policies and Core Standards implementation for quality assurance compliance</li> <li>• Supporting risk reduction in conjunction with Infection Control teams</li> <li>• Meeting auditing and monitoring standards (including area specific and whole hospital scores)</li> <li>• Designated risk levels to ensure appropriate remedial measures are taken</li> <li>• Proof of audit compliance for high risk areas</li> <li>• Accurate risk analysis and remedial actions</li> <li>• Regular, consistent reporting</li> </ul>
<p><b>Staff management</b></p> <ul style="list-style-type: none"> <li>– Outstanding failures/remedial actions (per responsible group)</li> <li>– Scheduled and reactive cleaning tasks</li> <li>– Staff designation/training records</li> <li>– Periodic task frequencies/times</li> <li>– Staff and user management functionality</li> </ul>	<ul style="list-style-type: none"> <li>• Clearly defined staff working/areas of responsibility</li> <li>• Identified actions per responsible group</li> <li>• Clearly defined deliverable outcomes</li> <li>• Scheduled and reactive cleaning activity records</li> <li>• Accurate resource planning</li> <li>• Task associated staff training records/qualifications</li> <li>• Personal accountability</li> </ul>
<p><b>Reporting</b></p> <ul style="list-style-type: none"> <li>– Flexible reporting tools for traceable documentary evidence</li> <li>– Document management area</li> <li>– Web reporting portal and mobile functionality</li> <li>– Dashboard reports</li> <li>– Email reports direct to user groups</li> </ul>	<ul style="list-style-type: none"> <li>• Meeting reporting objectives/proof of best practice</li> <li>• Task time recording for accurate reporting and improved efficiency</li> <li>• Traceable documentary evidence including SLA trends and performance</li> <li>• Simplified remote access and continuous, seamless monitoring</li> <li>• Audit continuity with mobile audits providing on and off-site live audit data</li> <li>• Export data to PDF, excel, word, CSV and email</li> <li>• Live communications and data reporting</li> </ul>

***Intuitive – Flexible – Innovative – Targeted – Secure***